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IN THE UNITED STATES DISTRICT COURT
FOR THE NORTHERN DISTRICT OF CALIFORNIA
SAN FRANCISCO DIVISION

16 ALEX ANG and LYNN STREIT,
17 individually and on behalf of all others
18 similarly situated,

19 Plaintiffs,

20 v.

21 BIMBO BAKERIES USA, INC.,

22 Defendant.

Case No. 13 Civ. 1196 (WHO)

**CLASS ACTION AND REPRESENTATIVE
ACTION**

SECOND AMENDED COMPLAINT

JURY TRIAL DEMANDED

23
24
25 Plaintiffs, Alex Ang and Lynn Streit (collectively, "Plaintiffs"), individually and on behalf
26 of others similarly situated, through their undersigned attorneys, as and for their second amended
27 complaint against Bimbo Bakeries USA, Inc. ("Defendant"), allege as follows:
28

INTRODUCTION

1
2 1. Defendant is the largest bakery company in the United States. Defendant owns and
3 distributes numerous leading bakery brands in the United States, including Arnold, Ball Park
4 Bimbo, Boboli, Brownberry, Earthgrains, Entenmann’s, Francisco, Freihofer’s, Marinela, Mrs.
5 Baird’s, Oroweat, Sara Lee, Stroehmann, Thomas’, and Tia Rosa.

6 2. Defendant is aware of the desire of many of its consumers to eat a healthier diet.
7 Recognizing that health claims drive sales, Defendant, as part of its overall marketing strategy,
8 actively promotes the purported health benefits of its products on its product labels, in its
9 advertising, and on its websites.

10 3. Defendant is also aware that consumers desire certain attributes in the foods they
11 purchase and falsely labels its products to appeal to these preferences.

12 4. For example, Defendant makes the following misrepresentations regarding products
13 produced by its various bakery brands:

- 14 • The label of Defendant’s Thomas’ Plain Bagel Thins bears an unlawful
15 paid American Heart Association endorsement that has been
16 determined by the FDA to be misleading to consumers when used in
17 the manner in which it is used by Defendant;
- 18 • In violation of federal and state law, the label of Defendant’s Thomas’s
19 Plain Bagel Thins claims that the product is an “excellent source of
20 fiber”;
- 21 • In violation of federal and state law, the label of Defendant’s Sara Lee
22 100% Whole Wheat Bread claims that the bread is an “Excellent
23 Source of Whole Grain”;
- 24 • In violation of federal and state law, the labels of Defendant’s Sara Lee
25 Soft & Smooth Whole Grain White Bread and Sara Lee Classic 100%
26 Whole Wheat Bread claim that each is a “Good Source of Whole
27 Grains”;
- 28 • In violation of federal and state law, the labels on Sara Lee Classic
100% Whole Wheat Bread and Sara Lee 100% Whole Wheat Bread say
that the products are made of “100% Whole Wheat” when they are
partially made with non-whole wheat flour.
- The label of Defendant’s Entenmann’s brand products indicate that the
Entenmann’s bakery goods are made fresh every day and delivered to

1 stores daily. Entenmann's brand products, however, are not baked fresh
2 daily or delivered daily. Rather the products have a long shelf life and
3 contain preservatives that belie any claim that they are "fresh"; and

- 4 • The label of Defendant's Bimbo Original Toasted Bread represents that
5 product to be "bread" but, in fact, due to the presence of banned added
6 coloring not allowed in bread, the product fails to satisfy the standard
7 of identity for bread and cannot be labeled as "bread."

8 5. Defendant actively promotes the false nutrient content claims and purported health
9 benefits of its misbranded food products, notwithstanding the fact that such promotion violates
10 California and federal law.

11 6. If a manufacturer is going to make a claim on a food label, the label must meet
12 certain legal requirements that help consumers make informed choices and ensure that they are not
13 misled. Applicable laws recognize that reasonable consumers such as Plaintiffs are likely to choose
14 products claiming to have a health or nutritional benefit over similar food products that do not
15 claim such benefits. Under California law, which is co-extensive with federal law, a number of the
16 Defendant's food labeling practices are unlawful because they are deceptive and misleading to
17 consumers.

18 7. The Food Drug & Cosmetic Act, 21 U.S.C. § 301 et seq. ("FDCA") and regulations
19 promulgated thereunder set national requirements for the labeling of food products. In turn, those
20 federal requirements are adopted and re-codified by the California Sherman Law. Under both the
21 Sherman Law and FDCA section 403(a), food is "misbranded" if "its labeling is false or
22 misleading in any particular," or if it does not contain certain information on its label or its
23 labeling. 21 U.S.C. § 343(a); California Health & Safety Code § 110660.

24 8. Where Defendant sells products in violation of the labeling requirements of the
25 FDCA and regulations promulgated thereunder, Defendant simultaneously violates the Sherman
26 Law.

27 9. In turn, when Defendant violates the Sherman Law, Defendant also violates
28 California's Unfair Competition Law, Cal. Bus. & Prof. Code § 17200, *et seq.* ("UCL");
California's False Advertising Law, Cal. Bus. & Prof. Code § 17500, *et seq.* ("FAL"); and

1 California's Consumers Legal Remedies Act, Cal. Civ. Code § 1750, *et seq.* ("CLRA").

2 10. Under California law, misbranded products have no economic value to consumers.
3 They cannot legally be manufactured, advertised, distributed, or sold. Indeed, the sale of
4 misbranded food is a criminal act in California and misbranded products are subject to seizure by
5 state and federal officials.

6 11. As set forth herein, each of the products sold by Defendant and purchased by
7 Plaintiffs are misbranded and misleading.

8 12. Defendant knowingly and intentionally sold these unlawful, deceptive, and
9 misbranded to consumers, including Plaintiffs.

10 13. Defendant did so with the intent to deceive and induce reliance on the part of
11 consumers, including Plaintiffs.

12 14. Prior to purchase, Plaintiffs reviewed and reasonably relied upon the illegal
13 statements on the product labels.

14 15. Had Plaintiffs known of the illegal, misleading, deceptive, unfair, and fraudulent
15 nature of the labels, there would have been no purchases.

16 16. Plaintiffs did not know, and had no reason to know, that the products sold by
17 Defendant and purchased by Plaintiffs were misbranded under the Sherman Law and contained
18 food labeling that failed to meet the requirements of the FDCA and Sherman Law.

19 17. Had Plaintiffs known this, they would not have purchased these products.

20 **PARTIES**

21 18. Plaintiff Alex Ang ("Ang") is a resident of San Francisco, California who, in
22 California, purchased misbranded products at issue during the four (4) years prior to the filing of
23 the original complaint in the above-captioned action (the "Class Period").

24 19. Plaintiff Lynn Streit ("Streit") is a resident of San Jose, California who, in California,
25 purchased misbranded products at issue during the Class Period.

26 20. Upon information and belief, defendant Bimbo Bakeries USA, Inc. is a Delaware
27 corporation with its headquarters located at 255 Business Center Dr., Horsham, Pennsylvania,
28 19044.

FACTUAL ALLEGATIONS

Federal and State Regulatory Framework

27. Food manufacturers are required to comply with identical state and federal laws and regulations that govern the labeling of food products.

28. Pursuant to the Sherman Law, California has expressly adopted the federal labeling requirements as its own and indicated that "[a]ll food labeling regulations and any amendments to those regulations adopted pursuant to the federal act, in effect on January 1, 1993, or adopted on or after that date shall be the food regulations of this state." California Health & Safety Code § 110100. All Sherman Law requirements cited herein are identical to the FDCA.

29. In addition to its blanket adoption of federal labeling requirements, California has also enacted a number of laws and regulations that adopt and incorporate specific enumerated federal food laws and regulations, including, *inter alia*:

- California Health & Safety Code § 110660 (misbranding where labels are false and misleading);
- California Health & Safety Code § 110665 (misbranding where labels fail to conform to the requirements of 21 U.S.C. § 343(q));
- California Health & Safety Code § 110670 (misbranding where labels fail to conform with the requirements of 21 U.S.C. § 343(r));
- California Health & Safety Code § 110705 (misbranding where words, statements and other information required by the Sherman Law are missing or not sufficiently conspicuous); and
- California Health & Safety Code § 110740 (misbranding where labels fail to adequately disclose the presence of artificial flavoring, artificial coloring, and chemical preservatives).

FDA Enforcement History

30. In recent years, food manufacturers have been disregarding food labeling regulations. As a result, the FDA has taken steps to inform the food industry of its legal

1 obligations and place members of the industry who disregard such obligations on notice that they
2 will be subject to enforcement efforts.

3 31. Among other things, in October 2009, the FDA issued the *Guidance For Industry:*
4 *Letter regarding Point Of Purchase Food Labeling* to address its concerns about front of package
5 labels (“2009 FOP Guidance”).

6 32. The 2009 FOP Guidance recommended that “manufacturers and distributors of food
7 products that include FOP labeling ensure that the label statements are consistent with FDA law
8 and regulations” and specifically advised the food industry that the FDA would “proceed with
9 enforcement action where such FOP labeling or labeling systems are used in a manner that is false
10 or misleading.”

11 33. Despite the issuance of the 2009 FOP Guidance, Defendant did not remove the
12 unlawful and misleading food labeling from its products and continued to knowingly and
13 intentionally sell misbranded products, including the products at issue herein.

14 34. On March 3, 2010, the FDA issued an “Open Letter to Industry from [FDA
15 Commissioner] Dr. Hamburg” (the “Open Letter”). The Open Letter reiterated the FDA’s concern
16 regarding false and misleading labeling by food manufacturers. In stated, *inter alia*, that:

17 At that time, we urged food manufacturers to examine their product
18 labels in the context of the provisions of the Federal Food, Drug, and
19 Cosmetic Act that prohibit false or misleading claims and restrict
20 nutrient content claims to those defined in FDA regulations. As a
21 result, some manufacturers have revised their labels to bring them into
22 line with the goals of the Nutrition Labeling and Education Act of
23 1990. Unfortunately, however, we continue to see products marketed
24 with labeling that violates established labeling standards.

25 To address these concerns, FDA is notifying a number of manufacturers
26 that their labels are in violation of the law and subject to legal
27 proceedings to remove misbranded products from the marketplace.
28 While the warning letters that convey our regulatory intentions do not
attempt to cover all products with violative labels, they do cover a
range of concerns about how false or misleading labels can undermine
the intention of Congress to provide consumers with labeling
information that enables consumers to make informed and healthy food
choices.

1 35. Notwithstanding the Open Letter, and other efforts by the FDA to obtain
2 compliance with misbranding laws, Defendant continued to knowingly and intentionally
3 manufacture and sell misbranded products.

4 36. In addition to its guidance and letters to industry, the FDA has sent publically
5 disclosed warning letters to industry, including many of Defendant's peer food manufacturers for
6 the same types of unlawful labeling claims at issue in this case.

7 37. In these letters, the FDA indicated that, as a result of the same type of unlawful
8 labeling utilized by Defendant, products were in "violation of the Federal Food, Drug, and
9 Cosmetic Act ... and the applicable regulations in Title 21, Code of Federal Regulations, Part 101
10 (21 CFR § 101)" and "misbranded within the meaning of section 403(r)(1)(A)"

11 38. Those letters specifically refer to products, which, like many of Defendant's
12 products at issue, contain label "bear[ing] a nutrient content claim but does not meet the
13 requirements to make the claim."

14 39. The warning letters were hardly isolated as the FDA has issued numerous warning
15 letters to other companies for the same type of food labeling claims at issue in this case.

16 40. The FDA stated that the agency not only expected companies that received warning
17 letters to correct their labeling practices but also anticipated that other firms would examine their
18 food labels to ensure that they are in full compliance with food labeling requirements and make
19 changes where necessary. Defendant did not change the labels on its products in response to these
20 warning letters.

21 41. Despite the FDA's numerous warnings to industry, Defendant has continued to sell
22 products bearing unlawful food labeling claims without meeting the requirements to make them.

23 42. Plaintiff did not know, and had no reason to know, that the Defendant's products
24 were misbranded and contained food labeling claims for which the products did not meet the
25 necessary requirements.

26 **Defendant's Violations of State and Federal Law**

27 43. Pursuant to Section 403 of the FDCA, a claim that characterizes the level of a
28 nutrient in a food is a "nutrient content claim" that must be made in accordance with the

1 regulations that authorize the use of such claims. 21 U.S.C. § 343(r)(1)(A). The Sherman Law
2 expressly adopts the requirements of 21 U.S.C. § 343(r) in California Health & Safety Code §
3 110670.

4 44. Nutrient content claims are claims about specific nutrients contained in a product.
5 Because these claims are relied upon by consumers when making purchasing decisions, the
6 regulations govern what claims can be made in order to prevent misleading claims.

7 45. Section 403(r)(1)(A) of the FDCA governs the use of expressed and implied
8 nutrient content claims on labels of food products that are intended for sale for human
9 consumption.

10 46. 21 C.F.R. § 101.13 sets forth the general requirements for nutrient content claims.
11 These requirements have been adopted by California. *See* California Health & Safety Code §
12 110100.

13 47. In addition, 21 U.S.C. § 343(r)(2) prohibits the use of unauthorized undefined terms
14 and declares foods containing such undefined terms to be misbranded. The requirements of this
15 provision have been adopted by California

16 48. Defendant knowingly and intentionally violated these statutes and regulations when
17 misbranding its products.

18 49. Defendant did so to deceive and mislead consumers such as Plaintiffs.

19 **The Purchased Products**

20 50. Within the Class Period, in California, plaintiff Alex Ang purchased Sara Lee
21 Classic 100% Whole Wheat Bread, Sara Lee Soft & Smooth Whole Wheat White Bread, Bimbo
22 Original Toasted Bread, and Thomas' Plain Bagel Thins.

23 51. Within the Class Period, in California, plaintiff Lynn Streit purchased Sara Lee
24 Classic 100% Whole Wheat Bread, Sara Lee 100% Whole Wheat Bread, and Entenmann's
25 Soft'ees.

26 52. Collectively, the aforementioned products are the Purchased Products.

27 53. The Purchased Products are misbranded, misleading, and illegal for the reasons set
28 forth herein.

1 54. Defendant knowingly and intentionally sold the Purchased Products, which
2 Defendant knew to be unlawful, misbranded, and deceptive.

3 55. Defendant did so to deceive and mislead consumers such as Plaintiffs.

4 56. The Purchased Products violate state and federal food laws.

5 57. Violations of both the FDCA and the Sherman Law are strict liability crimes.

6 58. Therefore, products with labels that violate the FDCA or Sherman Law are illegal
7 to sell or manufacture.

8 59. Such illegal products are worth zero.

9 60. Plaintiffs did not know that the Purchased Products violated state and federal food
10 laws or that they were illegal to sell or manufacture.

11 61. Had Plaintiffs known that the Purchased Products violated state and federal food
12 laws, they would not have purchased the Purchased Products.

13 62. Had Plaintiffs known that the Purchased Products were illegal to sell and
14 manufacture, they would not have purchased the Purchased Products.

15 63. As a result of Defendant's unlawful conduct, Plaintiffs were injured when they paid
16 money for worthless products.

17 **Thomas' Plain Bagel Thins**

18 64. The label on Thomas' Plain Bagel Thins contains a "heart-check mark"
19 endorsement from the American Heart Association.

20 65. Defendant provided compensation to the American Heart Association in return for
21 the use of the endorsement.

22 66. The label does not disclose that this was a paid endorsement.

23 67. In order to protect consumers from being misled, the laws regulating the labeling of
24 food require that companies disclose any instance where they have paid to receive an endorsement
25 that is placed on a product label.

26 68. According to the FDA:

27 The agency recognizes that endorsements made for compensation by private
28 organizations or individuals may be misleading to consumers. The agency is advising
that when such endorsements are made, a statement should be included in close

1 proximity to the claim, informing consumers that the organization or individual was
2 compensated for the endorsement. Failure to divulge this information on a label that
3 bears a paid endorsement would cause the product to be misbranded under sections
403(a) and 201(n) of the act for failure to reveal a fact that is material.

4 69. The failure to disclose that an endorsement was a paid endorsement also violates
5 21 C.F.R. § 1.21 which states that it is unlawful to fail to reveal a material fact on the label of a
6 food product.

7 70. The FDA has issued at least one warning letter for such an unlawful and
8 misleading practice.

9 71. In direct violation of the labeling laws and the FDA directive, Defendant paid to
10 receive the “heart-check mark” from the American Heart Association and then placed the
11 endorsement on product labels without disclosing that this was a paid endorsement of its products,
12 including Thomas’ Plain Bagel Thins.

13 72. This mark was intended and did convey to Ang that an independent third party had
14 certified the healthiness and heart-healthiness of the product in question.

15 73. Ang was unaware of the fact that this heart-check mark was obtained only after the
16 Defendant paid for its placement.

17 74. Ang relied on this mark and it influenced the purchase decision.

18 75. Had Defendant disclosed that the endorsement was a paid one, Ang would not
19 have viewed the certification as independent and would not have viewed the product as being
20 more healthy and beneficial than other alternatives.

21 76. This would have affected the Ang’s purchase decisions.

22 77. Had Ang known that the product was misbranded because of the failure to reveal
23 such a material fact and that the product had not been labeled in accordance with the law, Ang
24 would not have purchased the product.

25 78. Ang’s reliance was reasonable and a reasonable consumer would have been misled
26 by the Defendant’s actions.

27 79. Indeed, promotional materials provided by the American Heart Association to
28 companies interested in participating in the heart-check program confirm that controlled studies

1 show that the mark increases sales by influencing consumers that an “independent” group has
2 certified the healthiness and heart healthiness of products bearing the mark.

3 80. According to these materials: “Shoppers want clear, simple purchase guidance
4 from a trusted source. The American Heart Association heart-check mark increases product sales
5 because seeing the mark on a package assures shoppers they are making a smart choice.”

6 81. Those materials also emphasize the benefits to a food company of placing the mark
7 on their product and how such a mark will be perceived and used by consumers.

8 82. According to the heart-check marketing materials: “More than half of shoppers
9 prefer food ratings from a third-party health organization, such as the American Heart
10 Association's heart-check mark. The rise of new food icons has created confusion, but ultimately
11 consumers rely on the independent symbol they have come to know and trust.”

12 83. Additionally, under FDCA and regulations promulgated thereunder, labels may not
13 indicate that a product is an “excellent source” of fiber unless there is a specified amount of fiber
14 in the product.

15 84. The label on Thomas’ Plain Bagel Thins states that the product is an “excellent
16 source of fiber.”

17 85. This nutrient content claim is unlawful because it fails to comply with the nutrient
18 content claim provisions in violation of 21 C.F.R. §§ 101.13 and 101.54, which have been
19 incorporated in California’s Sherman Law. The nutritional thresholds required to label a product
20 as an “excellent source” of a nutrient is the presence of at least 20% of the daily value of that
21 nutrient.

22 86. The Thomas’ Plain Bagel Thins fail to reach the minimum 20% daily value
23 threshold required for an excellent source nutrient content claim for fiber and in fact provide only
24 16% of the daily value of fiber.

25 87. Therefore, Thomas’ Plain Bagel Thins label violates federal and state law and the
26 product is misbranded because of its unlawful “excellent source of fiber” claim.

27 88. Had Ang known that Thomas’ Plain Bagel Thins were not an “excellent source of
28 fiber,” Ang would not have purchased the product.

1 89. Had Ang known that Thomas' Plain Bagel Thins were misbranded or illegal, he
2 would not have purchased the product.

3 90. Ang's reliance was reasonable and a reasonable consumer would have been misled
4 by the Defendant's actions.

5 **Entenmanns' Soft'ees**

6 91. The label on Entenmanns' Soft'ees says they are "Fresh" and indicates they are
7 "baked daily."

8 92. Because of the relative locations of these words, the label can also be read as
9 "baked fresh daily."

10 93. Under either reading, the label is false, misleading, and unlawful.

11 94. The term "fresh" suggests or implies that Entenmanns' Soft'ees are unprocessed
12 and unpreserved.

13 95. In fact, Entenmanns' Soft'ees are processed and preserved.

14 96. Seeking to mislead consumers into the erroneous belief that its products are freshly
15 baked like a bakery's, Defendant has falsely claimed on its Entenmann's labels that a number of its
16 Entenmann's products (including Soft'ees) are "fresh," "baked daily," and/or "baked fresh daily."

17 97. Such representations are false as the chemically preserved products (including
18 Soft'ees) are not baked fresh daily and were full of chemical preservatives designed to give the
19 product an extended shelf-life.

20 98. These products (including Soft'ees) are also not delivered daily and, in fact, sit in
21 stores for weeks at a time until they reach their extended sell by date.

22 99. Defendant has violated 21 U.S.C. § 343 because Entenmanns' Soft'ees labeling is
23 false and misleading.

24 100. Had Streit known that Entenmann's Soft'ees were not fresh and were not baked
25 daily or delivered daily, Streit would not have purchased the product .

26 101. Had Streit known that Entenmann's Soft'ees were misbranded or illegal, Streit
27 would not have purchased the product.
28

1 102. Streit’s reliance was reasonable and a reasonable consumer would have been misled
2 by the Defendant’s actions.

3 **Sara Lee Classic 100% Whole Wheat Bread**

4 103. The label on Sara Lee Classic 100% Whole Wheat Bread says that the product is
5 made of “100% Whole Wheat.”

6 104. The label on Sara Lee Classic 100% Whole Wheat Bread says that the product is a
7 “Good Source of Whole Grain.”

8 105. Sara Lee Classic 100% Whole Wheat Bread is made, in part, with soy flour.

9 106. 21 C.F.R. § 136.180 precludes the use of non-whole wheat flour in products labeled
10 as “whole wheat.”

11 107. Further, under the FDCA and regulations promulgated thereunder, labels may not
12 indicate that a product is a “good source” or “excellent source” of whole grain.

13 108. There is no recognized daily value for whole grain and thus it is not possible to
14 make a good or excellent source claim about whole grain.

15 109. Therefore, this nutrient content claims are unlawful because they fail to comply
16 with the nutrient content claim provisions in violation of 21 C.F.R. §§ 101.13 and 101.54, which
17 have been incorporated in California’s Sherman Law.

18 110. Although food manufacturers are permitted under the law to make factual
19 statements about whole grains on their food labels such as “10 grams of whole grains,” the FDA
20 has specifically ruled that they are only allowed to do so “provided that the statements are not false
21 or misleading under section 403(a) of the Act and do not imply a particular level of the ingredient,
22 i.e., ‘high’ or ‘excellent source.’”

23 111. Defendant’s labeling of its food products as a “Good Source of Whole Grains” or
24 an “Excellent Source of Whole Grain” is specifically prohibited and specifically deemed to be
25 false and misleading by the FDA.

26 112. Therefore, the label of Sara Lee Classic 100% Whole Wheat Bread violates federal
27 and state law and is misbranded because of the unlawful “Good Source of Whole Grain” claim on
28 its label.

1 113. Regardless of the regulatory framework, on its face, the label of Sara Lee Classic
2 100% Whole Wheat Bread misrepresents that it is made of “100% Whole Wheat,” when it
3 contains non-whole wheat ingredients such as soy flour.

4 114. Had Plaintiffs known that Sara Lee Classic 100% Whole Wheat Bread was not
5 “100% Whole Wheat” or a “Good Source of Whole Grain,” Plaintiffs would not have purchased
6 the product.

7 115. Had Plaintiffs known that Sara Lee Classic 100% Whole Wheat Bread was
8 misbranded or illegal, Plaintiffs would not have purchased the product.

9 116. The Plaintiffs’ reliance was reasonable and a reasonable consumer would have been
10 misled by the Defendant’s actions.

11 **Sara Lee 100% Whole Wheat Bread**

12 117. The label on Sara Lee 100% Whole Wheat Bread says that the product is made of
13 “100% Whole Wheat.”

14 118. The label on Sara Lee 100% Whole Wheat Bread says that the product in an
15 “excellent source of whole grain.”

16 119. Sara Lee 100% Whole Wheat Bread is made, in part, with soy flour.

17 120. 21 C.F.R. § 136.180 precludes the use of non-whole wheat flour in products labeled
18 as “whole wheat.”

19 121. Further, under the FDCA and regulations promulgated thereunder, labels may not
20 indicate that a product is a “good source” or “excellent source” of whole grain.

21 122. There is no recognized daily value for whole grain and thus it is not possible to
22 make a good or excellent source claim about whole grain.

23 123. Therefore, this nutrient content claims are unlawful because they fail to comply
24 with the nutrient content claim provisions in violation of 21 C.F.R. §§ 101.13 and 101.54, which
25 have been incorporated in California’s Sherman Law.

26 124. Although food manufacturers are permitted under the law to make factual
27 statements about whole grains on their food labels such as “10 grams of whole grains,” the FDA
28 has specifically ruled that they are only allowed to do so “provided that the statements are not false

1 or misleading under section 403(a) of the Act and do not imply a particular level of the ingredient,
2 i.e., ‘high’ or ‘excellent source.’”

3 125. Defendant’s labeling of its food products as a “Good Source of Whole Grains” or
4 an “Excellent Source of Whole Grain” is specifically prohibited and specifically deemed to be
5 false and misleading by the FDA.

6 126. Therefore, the label of Sara Lee 100% Whole Wheat Bread violates federal and
7 state law and is misbranded because of the unlawful “Excellent Source of Whole Grain” claim on
8 its label.

9 127. Regardless of the regulatory framework, on its face, the label of Sara Lee 100%
10 Whole Wheat Bread misrepresents that it is made of “100% Whole Wheat,” when it contains non-
11 whole wheat ingredients such as soy flour.

12 128. Had Streit known that Sara Lee 100% Whole Wheat Bread was not “100% Whole
13 Wheat” or a “Excellent Source of Whole Grain,” Streit would not have purchased the product.

14 129. Had Streit known that Sara Lee 100% Whole Wheat Bread was misbranded or
15 illegal, Streit would not have purchased the product.

16 130. Streit’s reliance was reasonable and a reasonable consumer would have been misled
17 by the Defendant’s actions.

18 **Sara Lee Soft & Smooth Whole Wheat White Bread**

19 131. The label on Sara Lee Soft & Smooth Whole Wheat White Bread says that the
20 product is a “Good Source of Whole Grain.”

21 132. Under the FDCA and regulations promulgated thereunder, labels may not indicate
22 that a product is a “good source” or “excellent source” of whole grain.

23 133. There is no recognized daily value for whole grain and thus it is not possible to
24 make a good or excellent source claim about whole grain.

25 134. Therefore, these nutrient content claims are unlawful because they fail to comply
26 with the nutrient content claim provisions in violation of 21 C.F.R. §§ 101.13 and 101.54, which
27 have been incorporated in California’s Sherman Law.
28

1 135. Although food manufacturers are permitted under the law to make factual
2 statements about whole grains on their food labels such as “10 grams of whole grains,” the FDA
3 has specifically ruled that they are only allowed to do so “provided that the statements are not false
4 or misleading under section 403(a) of the Act and do not imply a particular level of the ingredient,
5 i.e., ‘high’ or ‘excellent source.’”

6 136. Defendant’s labeling of its food products as a “Good Source of Whole Grains” or
7 an “Excellent Source of Whole Grain” is specifically prohibited and specifically deemed to be
8 false and misleading by the FDA.

9 137. Therefore, the label of Sara Lee Soft & Smooth Whole Wheat White Bread violates
10 federal and state law and is misbranded because of the unlawful “Good Source of Whole Grain”
11 claim on its label.

12 138. Had Ang known that Sara Lee Soft & Smooth Whole Wheat White Bread was not a
13 “Good Source of Whole Grain,” Ang would not have purchased the product.

14 139. Had Ang known that Sara Lee Soft & Smooth Whole Wheat White Bread was
15 misbranded or illegal, Ang would not have purchased the product.

16 140. Ang’s reliance was reasonable and a reasonable consumer would have been misled
17 by the Defendant’s actions.

18 **Bimbo Original Toasted Bread**

19 141. Bimbo Original Toasted Bread is labeled as “Bread.”

20 142. 21 C.F.R. § 136.110(c)(17) precludes products containing added coloring from
21 being labeled as “bread.”

22 143. Bimbo Original Toasted Bread, however, contain added Red 40 and Yellow 5.

23 144. Therefore, the label of Bimbo Original Toasted Bread violates federal and state law
24 and is misbranded.

25 145. Had Ang known that Bimbo Original Toasted Bread contained added coloring and
26 thus not capable of being legally represented as bread, Ang would not have purchased the product.

27 146. Had Ang known that Bimbo Original Toasted Bread was misbranded or illegal,
28 Ang would not have purchased the product.

1 147. Ang's reliance was reasonable and a reasonable consumer would have been misled
2 by the Defendant's actions.

3 **Defendant Has Violated the Sherman Law**

4 148. With respect to each of the aforementioned misbranded products, Defendant has
5 violated the FDCA and regulations promulgated thereunder.

6 149. As a result, Defendant has violated, *inter alia*, the Sherman Law, which adopts the
7 provisions of the FDCA and regulations promulgated thereunder.

8 150. Defendant has specifically violated the Sherman Law provisions discussed below.

9 151. Defendant has violated California Health & Safety Code § 110390, which makes it
10 unlawful to disseminate false or misleading food advertisements that include statements on
11 products and product packaging or labeling or any other medium used to directly or indirectly
12 induce the purchase of a food product.

13 152. Defendant has violated California Health & Safety Code § 110395, which makes it
14 unlawful to manufacture, sell, deliver, hold, or offer to sell any falsely advertised food.

15 153. Defendant has violated California Health & Safety Code §§ 110398 and 110400,
16 which makes it unlawful to advertise misbranded food or to deliver or proffer for delivery any food
17 that has been falsely advertised.

18 154. Defendant has violated California Health & Safety Code § 110403, which prohibits
19 the advertisement of products that are represented to have any effect on enumerated conditions,
20 disorders, and diseases.

21 155. Defendant has violated California Health & Safety Code § 110660 because its
22 labeling is false and misleading in one or more ways.

23 156. Defendant has violated California Health & Safety Code § 110665 because its
24 labeling fails to conform to the requirements for nutrient labeling set forth in 21 U.S.C. § 343(q)
25 and the regulations promulgated thereunder.

26 157. Defendant has violated California Health & Safety Code § 110670 because its
27 labeling fails to conform to the requirements for nutrient content and health claims set forth in 21
28 U.S.C. § 343(r) and the regulations promulgated thereunder.

1 158. Defendant has violated California Health & Safety Code § 110740 because its
2 products contain artificial coloring and chemical preservatives but fail to adequately disclose that
3 fact on their labeling.

4 159. Defendant has violated California Health & Safety Code § 110760, which makes it
5 unlawful for any person to manufacture, sell, deliver, hold, or offer for sale any food that is
6 misbranded.

7 160. Defendant has violated California Health & Safety Code § 110765, which makes it
8 unlawful for any person to misbrand any food.

9 161. Defendant has violated California Health & Safety Code § 110770, which makes it
10 unlawful for any person to receive in commerce any food that is misbranded or to deliver or
11 proffer any such food for delivery.

12 162. Defendant has violated California Health & Safety Code § 110710, which makes it
13 unlawful to misrepresent that a food conforms to an established definition or standard of identity.

14 163. Defendant has violated California Health & Safety Code § 110685, which makes it
15 unlawful to offer for sale a product denominated as a different food when the product fails to
16 conform to the established definition or standard of identity of that other food.

17 164. Defendant has violated the standards set forth in 21 CFR §§ 101.13, 101.14, and
18 101.54 which have been adopted and incorporated by reference in the Sherman Law, by including
19 unauthorized nutrient content claims on its products.

20 165. Defendant has violated the standards set forth in 21 CFR §§ 101.14, and 101.65,
21 which have been adopted and incorporated by reference in the Sherman Law, by including
22 unauthorized health and healthy claims on it products.

23 166. Defendant has violated the standards set forth in 21 CFR § 101.95, which have been
24 adopted and incorporated by reference in the Sherman Law, by improperly labeling products as
25 fresh.

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1 **Purchasers of Misbranded Products Have Been Injured**

2
3 167. Plaintiffs care about the nutritional content of food and seek to maintain a healthy
4 diet. Plaintiffs read and reasonably relied on the labels as described herein when buying
5 Defendant's products.

6 168. Plaintiffs relied on Defendants' labeling and based and justified the decision to
7 purchase Defendant's products, in substantial part, on these labels.

8 169. At point of sale, Plaintiffs did not know, and had no reason to know, that the
9 Purchased Products did not contain the beneficial qualities represented on the labels and, in fact,
10 were unlawful and misbranded.

11 170. Had Plaintiffs been aware of these material facts, they would not have bought the
12 Purchased Products.

13 171. As a result of Defendant's unlawful misrepresentations, Plaintiffs and thousands of
14 others in California and throughout the United States purchased the Purchased Products at issue.

15 172. Defendant's labeling is false and misleading and was designed to increase sales of
16 the products at issue.

17 173. Defendant's misrepresentations are part of its systematic labeling practice and a
18 reasonable person would attach importance to Defendant's misrepresentations in determining
19 whether to purchase the products at issue.

20 174. A reasonable person would also attach importance to whether Defendant's products
21 were misbranded or illegal.

22 175. Had Plaintiffs known that the Purchased Products were illegal, Plaintiffs would not
23 have purchased them.

24 176. Had Plaintiffs known that the Purchased Products violated state or federal law,
25 Plaintiffs would not have purchased them.

26 177. Plaintiffs' purchase of the Purchased Products damaged them because, *inter alia*,
27 misbranded products cannot be legally sold or possessed, and have no economic value.
28

1 178. In addition, Plaintiff had cheaper alternatives available and paid an unwarranted
2 premium for the Purchased Products.

3 179. All purchasers of these Purchased Products were injured.

4 **Substantially Similar Products**

5 180. Defendant also sells other products that are misbranded, misleading, and illegal for
6 the same reasons that the Purchased Products are misbranded, misleading, and illegal.

7 181. Many of these additional products are substantially similar to the Purchased
8 Products.

9 182. Class members that have purchased these substantially similar illegal products have
10 been injured in precisely the same way that Plaintiffs have been injured.

11 183. The sale of these substantially similar illegal products is part of Defendant's
12 intentional overarching unlawful and fraudulent scheme to sell misbranded, misleading, and illegal
13 products to purchasers throughout California and the United States.

14 184. Defendant did so to deceive, mislead, and induce reliance of consumers to purchase
15 the Purchased Products and these substantially similar products.

16 185. Purchasers of these substantially similar products have been injured as a result of
17 the same unlawful course of action by Defendant that injured Plaintiffs and other purchasers of
18 Purchased Products.

19 186. For this reason, persons injured by the purchase of these substantially similar
20 products should be included as class members.

21 187. The following are substantially similar products that are misbranded, misleading,
22 and illegal for the same reasons that the Purchased Products are misbranded, misleading, and
23 illegal. They are collectively referred hereafter as the "Substantially Similar Products." Plaintiffs
24 reserve the right to amend, modify, or supplement this list of Substantially Similar Products.

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1 **Substantially Similar Products that Unlawfully Claim to Be a “Good Source” or**
2 **“Excellent Source” of Whole Grain**

3 188. Under the FDCA and regulations promulgated thereunder, labels may not indicate
4 that a product is a “good source” or “excellent source” of whole grain.

5 189. There is no recognized daily value for whole grain and thus it is not possible to
6 make a good or excellent source claim about whole grain.

7 190. Therefore, this nutrient content claims are unlawful because they fail to comply
8 with the nutrient content claim provisions in violation of 21 C.F.R. §§ 101.13 and 101.54, which
9 have been incorporated in California’s Sherman Law.

10 191. Although food manufacturers are permitted under the law to make factual
11 statements about whole grains on their food labels such as “10 grams of whole grains,” the FDA
12 has specifically ruled that they are only allowed to do so “provided that the statements are not false
13 or misleading under section 403(a) of the Act and do not imply a particular level of the ingredient,
14 i.e., ‘high’ or ‘excellent source.’”

15 192. Defendant’s labeling of its food products as a “Good Source of Whole Grains” or
16 an “Excellent Source of Whole Grain” is specifically prohibited and specifically deemed to be
17 false and misleading by the FDA.

18 193. As set forth above, the labels of Sara Lee Classic 100% Whole Wheat Bread, Sara
19 Lee 100% Whole Wheat Bread, and Sara Lee Soft & Smooth Whole Wheat White Bread violate
20 federal and state law and are misbranded because of they contain unlawful claims as either a
21 “Good Source of Whole Grain” or an “Excellent Source of Whole Grain.”

22 194. Additionally, Defendant knowingly and intentionally sells **Sara Lee Soft &**
23 **Smooth 100% Whole Wheat Bread**, which has a label that states it is an “Excellent Source of
24 Whole Grain.”

25 195. For the exact same reasons, Sara Lee Soft & Smooth 100% Whole Wheat Bread
26 violates federal and state law and is misbranded.

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1 **Substantially Similar Products that Unlawfully Claim to Be “Bread” Despite**
2 **Containing Artificial Coloring**

3 196. 21 C.F.R. § 136.110(c)(17) precludes products containing added coloring from
4 being labeled as “bread.”

5 197. As set forth above, Bimbo Original Toasted Bread is unlawfully misbranded
6 because it contains added coloring.

7 198. Additionally, Defendant knowingly and intentionally sells the following products
8 labeled as “bread,” despite the fact that they contain added coloring:

- 9 a. Arnold Marble Jewish Rye Bread
10 b. Arnold Pumpernickel Jewish Rye Bread
11 c. Bimbo Double Fiber Toasted Bread
12 d. Freihofer Wheat Bulkie Rolls
13 e. Orowheat Dark Rye Bread
14 f. Orowheat Sweet Hawaiian Bread
15 g. Stroehmann Deli Soft Rye - No Seeds
16 h. Stroehmann Deli Soft Rye – Seeds
17 i. Thomas’ Cinnamon Raisin Swirl Toasting Bread
18 j. Thomas’ Cranberry Swirl Toasting Bread
19
20

21 199. Thomas’ Cranberry Swirl Toasting Bread contains added Blue 2. All of the other
22 aforementioned products contain added caramel color.

23 200. All of these products violate federal and state law and are misbranded.

24 **Substantially Similar Products that Unlawfully Claim to Be “Whole Wheat” Despite**
25 **Containing Non-Whole Wheat Flour**

26 201. 21 C.F.R. § 136.180 precludes the use of non-whole wheat flour in products labeled
27 as “whole wheat.”
28

1 202. As set forth above, Sara Lee 100% Whole Wheat Bread and Sara Lee Classic 100%
2 Whole Wheat Bread are unlawfully misbranded because they are made, in part, with soy flour.

3 203. Additionally, Defendant knowingly and intentionally sells the following products
4 labeled as “whole wheat,” despite the fact that they contain soy flour, which is a non-whole wheat
5 flour:

- 6 a. Arnold 100% Whole Wheat Pocket Thins Flatbread
- 7 b. Arnold Bakery Light - 100% Whole Wheat Bread
- 8 c. Bimbo 100% Whole Wheat Tortillas
- 9 d. Brownberry 100% Whole Wheat Pocket Thins Flatbread
- 10 e. Mrs Baird's 100% Whole Wheat Bread
- 11 f. Mrs Baird's 100% Whole Wheat Country Rolls
- 12 g. Thomas's 100% Whole Wheat Bagels
- 13 h. Thomas' 100% Whole Wheat Bagel Thins
- 14 i. Thomas' 100% Whole Wheat Mini Bagels
- 15 j. Thomas' Sahara 100% Whole Wheat Pita Pockets
- 16 k. Thomas' Sahara 100% Whole Wheat Pita Pockets Mini Size
- 17 l. Thomas' 100% Whole Wheat English Muffins
- 18 m. Tia Rosa 100% Whole Wheat Tortillas

19 204. All of these products violate federal and state law and are misbranded.

20
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22 **Substantially Similar Entenmanns' Brand Products that Are Labeled “Baked Daily,”**
23 **“Fresh,” and/or “Baked Fresh Daily”**

24 205. The label on many Entenmanns' brand products say that the product is “fresh” and
25 indicates that it is “baked daily.”

26 206. Because of the relative locations of these words, the label can also be read as
27 “baked fresh daily.”

28 207. Under either reading, the label is false, misleading, and unlawful.

1 208. The term “fresh” suggests or implies that these products are unprocessed and
2 unpreserved.

3 209. In fact, they products are processed and preserved.

4 210. Defendant has violated 21 U.S.C. § 343 because the labeling on these products is
5 false and misleading.

6 211. Seeking to mislead consumers into the erroneous belief that its products are freshly
7 baked like a bakery's, Defendant has falsely claimed on its Entenmann's labels that its products are
8 “fresh,” “baked daily,” and/or “baked fresh daily.”

9 212. Such representations are false as the chemically preserved products are not baked
10 fresh daily.

11 213. These products are also not delivered daily and, in fact, sit in stores for weeks at a
12 time until they reach their extended sell by date.

13 214. As set forth above, Entenmann's Soft'ees contains such a label that violates federal
14 and state law and is misbranded.

15 215. Additionally, Defendant knowingly and intentionally sells the following
16 Entenmann's brand products that contain virtually the same unlawful label as Entenmann's
17 Soft'ees, which indicates that these products are “fresh,” “baked daily,” and/or “baked fresh
18 daily”:

- 19 a. Entenmann's 12 Frosted Devil's Food Mini Donuts
- 20 b. Entenmann's 5 Eclairs
- 21 c. Entenmann's 8 Devil's Food Crumb Donuts
- 22 d. Entenmann's 8 Glazed Donuts
- 23 e. Entenmann's 8 Rich Frosted Raspberry Donut
- 24 f. Entenmann's All Butter Loaf Cake
- 25 g. Entenmann's Apple Puffs
- 26 h. Entenmann's Banana Cake
- 27 i. Entenmann's Banana Crumb Loaf Cake
- 28 j. Entenmann's Banana Crunch Cake

- 1 k. Entenmann's Carrot Iced Cake
- 2 l. Entenmann's Cheese Danish Twist
- 3 m. Entenmann's Cheese Filled Crumb Coffee Cake
- 4 n. Entenmann's Chocolate Chip Crumb Loaf Cake
- 5 o. Entenmann's Chocolate Chip Iced Cake
- 6 p. Entenmann's Chocolate Crumb Cake
- 7 q. Entenmann's Chocolate Fudge Cake
- 8 r. Entenmann's Cinnamon Crunch Loaf Cake
- 9 s. Entenmann's Cinnamon Swirl Buns
- 10 t. Entenmann's Corn Muffins
- 11 u. Entenmann's Crumb Coffee Cake
- 12 v. Entenmann's Dark Chocolate Chunk Cookies
- 13 w. Entenmann's Deluxe French Cheese Cake
- 14 x. Entenmann's Guava Cheese Puffs
- 15 y. Entenmann's Homestyle Apple Pie
- 16 z. Entenmann's Iced Lemon Cake
- 17 aa. Entenmann's Lemon Crunch Cake
- 18 bb. Entenmann's Lemon Loaf Cake
- 19 cc. Entenmann's Louisiana Crunch Cake
- 20 dd. Entenmann's Marble Loaf Cake
- 21 ee. Entenmann's Marshmallow Iced Devil's Food Cake
- 22 ff. Entenmann's Milk Chocolate Chip Cookies
- 23 gg. Entenmann's New York Style Crumb Cake
- 24 hh. Entenmann's Original Recipe Chocolate Chip Cookies
- 25 ii. Entenmann's Party Cake
- 26 jj. Entenmann's Rainbow Pop'ems
- 27 kk. Entenmann's Raisin Loaf Cake
- 28 ll. Entenmann's Raspberry Danish Twist

1 mm. Entenmann's Red Velvet Iced Cake

2 nn. Entenmann's Sour Cream Loaf Cake

3 oo. Entenmann's Thick Fudge Iced Golden Cake

4 pp. Entenmann's Vanilla Bean Square Cake

5 qq. Entenmann's Walnut Danish Ring

6 216. These products contain preservatives and/or are not baked fresh daily or delivered
7 fresh daily.

8 217. Just as Entenmann's Soft'ees, the aforementioned Entenmann's brand products
9 violate state and federal law, are misbranded, and are inherently deceptive in nature.

10 **Substantially Similar Products with Labels that Include a Paid Endorsement from the**
11 **American Heart Association**

12 218. A number of Defendant's products contain a "heart-check mark" endorsement from
13 the American Heart Association.

14 219. Defendant provided compensation to the American Heart Association in return for
15 the use of these endorsements.

16 220. The labels on these products do not disclose that this is a paid endorsement.

17 221. In order to protect consumers from being misled, the laws regulating the labeling of
18 food require that companies disclose any instance where they have paid to receive an endorsement
19 that is placed on a product label.

20 222. According to the FDA:

21 "[t]he agency recognizes that endorsements made for compensation by private
22 organizations or individuals may be misleading to consumers. The agency is advising
23 that when such endorsements are made, a statement should be included in close
24 proximity to the claim, informing consumers that the organization or individual was
25 compensated for the endorsement. Failure to divulge this information on a label that
26 bears a paid endorsement would cause the product to be misbranded under sections
27 403(a) and 201(n) of the act for failure to reveal a fact that is material."

28 223. The failure to disclose that an endorsement is actually a paid endorsement also
violates 21 C.F.R. § 1.21, which states that it is unlawful to fail to reveal a material fact on the

1 label of a food product. The FDA has issued at least one warning letter for such an unlawful and
2 misleading practice.

3 224. In direct violation of the labeling laws and the FDA directive, Defendant paid to
4 receive the “heart-check mark” from the American Heart Association and then placed the
5 endorsement on product labels without disclosing that it paid for these endorsements.

6 225. As set forth above, such products bearing the “heart-check mark” includes Thomas’
7 Plain Bagel Thins. As a result, the Thomas’ Plain Bagel Thins label violates federal and state law
8 and is misbranded.

9 226. Additionally, Defendant knowingly and intentionally sells the following products
10 which bear an American Heart Association “heart-check mark,” but do not disclose that such mark
11 was a paid endorsement:

- 12 a. Thomas’ 100% Whole Wheat Bagel Thins
- 13 b. Thomas’ Everything Bagel Thins
- 14 c. Arnold’s 100% Whole Wheat Bread
- 15 d. Arnold’s 12 Grain Bread
- 16 e. Arnold’s Healthy Multi Grain Bread

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18
19 227. For the same reasons, these products violate state and federal law and are
20 misbranded.

21 **CLASS ACTION ALLEGATIONS**

22 228. Plaintiffs bring this action as a class action pursuant to Federal Rule of Procedure
23 23(b)(2) and 23(b)(3) on behalf of the following class (the “Class”):

24 All persons in the United States who, within the last four years, purchased Purchased
25 Products or Substantially Similar Products.

26 229. Alternatively, Plaintiffs bring this action as a class action pursuant to Federal Rule
27 of Procedure 23(b)(2) and 23(b)(3) on behalf of the following class:

28 All persons in the State of California who, within the last four years, purchased

1 Purchased Product or Substantially Similar Products.

2 230. The following persons are expressly excluded from the Class: 1) Defendant and its
3 subsidiaries and affiliates; 2) all persons who make a timely election to be excluded from the
4 proposed Class; 3) governmental entities; and 4) the Court and its staff.

5 231. This action can be maintained as a class action because there is a well-defined
6 community of interest in the litigation and the proposed Class is easily ascertainable.

7 232. Numerosity: Based upon Defendant's sales with respect to the misbranded
8 products at issue, it is estimated that the number of Class members is in the thousands, and that
9 joinder of all Class members is impracticable.

10 233. Common Questions Predominate: This action involves common questions of law
11 and fact applicable to each Class member that predominate over questions that affect only
12 individual Class members. Thus, proof of a common set of facts will establish the right of each
13 Class member to recover. Questions of law and fact common to each Class member include, just
14 for example:

- 15 a. Whether Defendant engaged in unlawful, unfair or deceptive business
16 practices by failing to properly package and label their products sold to
consumers;
- 17 b. Whether the food products at issue were misbranded as a matter of
18 law;
- 19 c. Whether Defendant made unlawful and misleading "Good Source"
20 and "Excellent Source" and "fresh" claims with respect to their food
products sold to consumers;
- 21 d. Whether Defendant made unlawful and misleading "100% whole
22 wheat" claims with respect to their food products sold to consumers;
- 23 e. Whether Defendant made unlawful and misleading bread, rolls, and
24 buns claims with respect to their food products sold to consumers;
- 25 f. Whether Defendant violated California Bus. & Prof. Code § 17200, *et*
26 *seq.*, California Bus. & Prof. Code § 17500, *et seq.*, the Consumers
Legal Remedies Act, Cal. Civ. Code §1750, *et seq.*, California Civ.
27 Code § 1790, *et seq.*, 15 U.S.C. § 2301, *et seq.*, and the Sherman Law;
- 28 g. Whether Plaintiffs and the Class are entitled to equitable and injunctive
relief; and

1 h. Whether Defendant's unlawful, unfair and deceptive practices harmed
2 Plaintiffs and the Class.

3 234. Typicality: Plaintiffs' claims are typical of the claims of the Class because
4 Plaintiffs bought Defendant's misbranded food products during the Class Period. Defendant's
5 unlawful, unfair and fraudulent actions concern the same business practices described herein
6 irrespective of where they occurred or were experienced. The injuries of each member of the Class
7 were caused directly by Defendant's wrongful conduct. In addition, the factual underpinning of
8 Defendant's misconduct is common to all Class members and represents a common thread of
9 misconduct resulting in injury to all members of the Class. Plaintiffs' claims arise from the same
10 practices and course of conduct that give rise to the claims of the Class members and are based on
11 the same legal theories.

12 235. Adequacy: Plaintiffs will fairly and adequately protect the interests of the Class.
13 Neither Plaintiffs nor Plaintiffs' counsel have any interests that conflict with or are antagonistic to
14 the interests of the Class members. Plaintiffs have retained highly competent and experienced
15 class action attorneys to represent Plaintiffs' interests and those of the members of the Class.
16 Plaintiffs and Plaintiffs' counsel have the necessary resources to adequately and vigorously litigate
17 this class action, and Plaintiffs and their counsel are aware of their fiduciary responsibilities to the
18 Class members and will diligently discharge those duties by vigorously seeking the maximum
19 possible recovery for the Class.

20 236. Superiority: There is no plain, speedy, or adequate remedy other than by
21 maintenance of this class action. The prosecution of individual remedies by members of the Class
22 will tend to establish inconsistent standards of conduct for Defendant and result in the impairment
23 of Class members' rights and the disposition of their interests through actions to which they are not
24 parties. Class action treatment will permit a large number of similarly situated persons to
25 prosecute their common claims in a single forum simultaneously, efficiently, and without the
26 unnecessary duplication of effort and expense that numerous individual actions would create.
27 Further, as the damages suffered by individual members of the Class may be relatively small, the
28 expense and burden of individual litigation would make it difficult or impossible for individual

1 members of the Class to redress the wrongs done to them, while an important public interest will
2 be served by addressing the matter as a class action. Class treatment of common questions of law
3 and fact would also be superior to multiple individual actions or piecemeal litigation in that class
4 treatment will conserve the resources of the Court and the litigants, and will promote consistency
5 and efficiency of adjudication.

6 237. The prerequisites to maintaining a class action for injunctive or equitable relief
7 pursuant to Fed. R. Civ. P. 23(b)(2) are met as Defendant has acted or refused to act on grounds
8 generally applicable to the Class, thereby making appropriate injunctive or equitable relief with
9 respect to the Class as a whole.

10 238. The prerequisites to maintaining a class action pursuant to Fed. R. Civ. P. 23(b)(3)
11 are met as questions of law or fact common to class members predominate over any questions
12 affecting only individual members, and a class action is superior to other available methods for
13 fairly and efficiently adjudicating the controversy.

14 239. Plaintiffs and Plaintiffs' counsel are unaware of any difficulties that are likely to be
15 encountered in the management of this action that would preclude its maintenance as a class
16 action.

17 240. Plaintiffs are members of the Class they seek to represent. Plaintiffs' claims are
18 typical of the Class members' claims. Plaintiffs will fairly and adequately protect the interests of
19 the Class in that Plaintiffs' claims are typical and representative of the Class.

20 241. There are no unique defenses which may be asserted against Plaintiffs individually,
21 as distinguished from the Class. The claims of Plaintiffs are the same as those of the Class.

22 242. No conflicts of interest exist between Plaintiffs and the other Class members.
23 Plaintiff has retained counsel that is competent and experienced in complex class action litigation.
24 Plaintiffs and their counsel will fairly and adequately represent and protect the interests of the
25 Class.

26 243. This class action is superior to any other method for the fair and efficient
27 adjudication of this dispute.
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CAUSES OF ACTION

FIRST CAUSE OF ACTION
Business and Professions Code § 17200, *et seq.*
Unlawful Business Acts and Practices

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244. Plaintiffs repeat and reallege each of the above allegations as if fully set forth herein.

245. Defendant's conduct constitutes unlawful business acts and practices.

246. Defendant sold the Purchased Products and Substantially Similar Products in California and throughout the United States during the Class Period.

247. Defendant is a corporation and, therefore, is a "person" within the meaning of the Sherman Law.

248. Defendant's business practices are unlawful under § 17200, *et seq.* by virtue of Defendant's violations of the advertising provisions of Article 3 of the Sherman Law and the misbranded food provisions of Article 6 of the Sherman Law.

249. Defendants' business practices are unlawful under § 17200, *et seq.* by virtue of Defendants' violations of § 17500, *et seq.*, which forbids untrue and misleading advertising.

250. Defendants' business practices are unlawful under § 17200, *et seq.* by virtue of Defendants' violations of the Consumers Legal Remedies Act, Cal. Civ. Code § 1750, *et seq.*

251. By manufacturing and selling the Purchased Products and the Substantially Similar Products, Defendant committed strict liability crimes that constitute predicate unlawful acts and practices.

252. Plaintiffs and the Class were harmed when they purchased the products at issue because, *inter alia*, they paid money for products that were illegal and worthless.

253. Plaintiffs and the Class paid a premium price for these products.

254. As a result of Defendant's illegal business practices, Plaintiffs and the Class, pursuant to Business and Professions Code § 17203, are entitled to an order enjoining such future conduct and such other orders and judgments which may be necessary to disgorge Defendants' ill-gotten gains and to restore to any Class Member any money paid for the Purchased Products or Substantially Similar Products.

1 255. Defendant's unlawful business acts present a threat and reasonable continued
2 likelihood of injury to Plaintiff and the Class.

3 256. As a result of Defendant's conduct and its violation of the "unlawful prong" of the §
4 17200, *et seq.*, Plaintiffs and the Class, pursuant to Business and Professions Code § 17203, are
5 entitled to an order enjoining such future conduct by Defendant, and such other orders and
6 judgments which may be necessary to disgorge Defendant's ill-gotten gains and restore any money
7 paid for Defendant's Purchased Products and Substantially Similar Products by Plaintiffs and the
8 Class.

9 **SECOND CAUSE OF ACTION**
10 **Business and Professions Code § 17200, *et seq.***
11 **Unfair Business Acts and Practices**

12 257. Plaintiffs repeat and reallege each of the above allegations as if fully set forth
13 herein.

14 258. Defendant's conduct as set forth herein constitutes unfair business acts and
15 practices.

16 259. Plaintiffs and members of the Class suffered a substantial injury by virtue of buying
17 Defendant's Purchased Products and Substantially Similar Products that they would not have
18 purchased absent Defendant's illegal conduct.

19 260. Defendant's deceptive marketing, advertising, packaging and labeling of their
20 Purchased Products and Substantially Similar Products and their sale of unsalable misbranded
21 products that were illegal to possess was of no benefit to consumers, and the harm to consumers
22 and competition is substantial.

23 261. Defendant sold Plaintiffs and the Class Purchased Products and Substantially
24 Similar Products that were not capable of being legally sold or held and that had no economic
25 value and were legally worthless.

26 262. Plaintiffs and the Class paid a premium price for the Purchased Products and
27 Substantially Similar Products.

28 263. Plaintiffs and the Class who purchased Defendant's Purchased Products and
Substantially Similar Products had no way of reasonably knowing that the products were

1 misbranded and were not properly marketed, advertised, packaged and labeled, and thus could not
2 have reasonably avoided the injury each of them suffered.

3 264. The consequences of Defendant's conduct as set forth herein outweigh any
4 justification, motive or reason therefor. Defendants' conduct is and continues to be immoral,
5 unethical, unscrupulous, contrary to public policy, and is substantially injurious to Plaintiffs and
6 the Class.

7 265. As a result of Defendant's conduct, Plaintiff and the Class, pursuant to Business and
8 Professions Code § 17203, are entitled to an order enjoining such future conduct by Defendant,
9 and such other orders and judgments which may be necessary to disgorge Defendant's ill-gotten
10 gains and restore any money paid for Defendant's Purchased Products and Substantially Similar
11 Products by Plaintiffs and the Class.

12 **THIRD CAUSE OF ACTION**
13 **Business and Professions Code § 17200, *et seq.***
14 **Fraudulent Business Acts and Practices**

15 266. Plaintiffs repeat and reallege each of the above allegations as if fully set forth
16 herein.

17 267. Defendant's conduct as set forth herein constitutes fraudulent business practices
18 under California Business and Professions Code sections § 17200, *et seq.*

19 268. Defendant sold Purchased Products and Substantially Similar Products in California
20 and throughout the United States during the Class Period.

21 269. Defendant's misleading marketing, advertising, packaging and labeling of the
22 Purchased Products and Substantially Similar Products and their misrepresentations that the
23 products were salable, capable of legal possession, and not misbranded were likely to deceive
24 reasonable consumers.

25 270. Plaintiffs and members of the Class were deceived.

26 271. Defendant has engaged in fraudulent business acts and practices.

27 272. Defendant's fraud and deception caused Plaintiffs and the Class to purchase
28 Defendant's Purchased Products and Substantially Similar Products that they would otherwise not
have purchased had they known the true nature of those products.

1 273. Defendant sold to Plaintiffs and the Class Purchased Products and Substantially
2 Similar Products that were not capable of being sold or held legally and which had no economic
3 value and were legally worthless.

4 274. Plaintiffs and the Class paid a premium price for the Purchased Products and
5 Substantially Similar Products.

6 275. As a result of Defendant's conduct as set forth herein, Plaintiffs and the Class,
7 pursuant to Business and Professions Code § 17203, are entitled to an order enjoining such future
8 conduct by Defendant, and such other orders and judgments which may be necessary to disgorge
9 Defendant's ill-gotten gains and restore any money paid for Defendant's Purchased Products and
10 Substantially Similar Products by Plaintiff and the Class.

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12 **FOURTH CAUSE OF ACTION**
13 **Business and Professions Code § 17500, et seq.**
14 **Misleading and Deceptive Advertising**

15 276. Plaintiffs repeat and reallege each of the above allegations as if fully set forth
16 herein.

17 277. Plaintiffs asserts this cause of action for violations of California Business and
18 Professions Code § 17500, et seq. for misleading and deceptive advertising against Defendants.

19 278. Defendant sold Purchased Products in California and throughout the United States
20 during the Class Period.

21 279. Defendant engaged in a scheme of offering Defendant's Purchased Products and
22 Substantially Similar Products for sale to Plaintiffs and members of the Class by way of, *inter alia*,
23 product packaging and labeling, and other promotional materials.

24 280. These materials misrepresented and/or omitted the true contents and nature of
25 Defendant's Purchased Products and Substantially Similar Products.

26 281. Defendant's advertisements and inducements were made within California and
27 throughout the United States and come within the definition of advertising as contained in
28 Business and Professions Code §17500, et seq. in that such product packaging and labeling, and
promotional materials were intended as inducements to purchase Defendant's Purchased Products

1 and Substantially Similar Products and are statements disseminated by Defendant to Plaintiffs and
2 the Class that were intended to reach members of the Class.

3 282. Defendant knew, or in the exercise of reasonable care, should have known, that
4 these statements were misleading and deceptive as set forth herein.

5 283. In furtherance of its plan and scheme, Defendants prepared and distributed within
6 California and nationwide via product packaging and labeling, and other promotional materials,
7 statements that misleadingly and deceptively represented the composition and the nature of
8 Defendant's Purchased Products and Substantially Similar Products.

9 284. Plaintiff and the Class necessarily and reasonably relied on Defendant's materials,
10 and were the intended targets of such representations.

11 285. Defendant's conduct in disseminating misleading and deceptive statements in
12 California and nationwide to Plaintiffs and the Class was and is likely to deceive reasonable
13 consumers by obscuring the true composition and nature of Defendant's Purchased Products and
14 Substantially Similar Products in violation of the "misleading prong" of California Business and
15 Professions Code § 17500, *et seq.*

16 286. As a result of Defendant's violations of the "misleading prong" of California
17 Business and Professions Code § 17500, *et seq.*, Defendant has been unjustly enriched at the
18 expense of Plaintiff and the Class. Misbranded products cannot be legally sold or held and had no
19 economic value and are legally worthless.

20 287. Plaintiffs and the Class paid a premium price for the Purchased Products and
21 Substantially Similar Products.

22 288. Plaintiffs and the Class, pursuant to Business and Professions Code § 17535, are
23 entitled to an order enjoining such future conduct by Defendant, and such other orders and
24 judgments which may be necessary to disgorge Defendant's ill-gotten gains and restore any money
25 paid for Defendant's Purchased Products and Substantially Similar Products by Plaintiff and the
26 Class.

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1 **FIFTH CAUSE OF ACTION**
2 **Business and Professions Code § 17500, *et seq.***
3 **Untrue Advertising**

4 289. Plaintiffs repeat and reallege each of the above allegations as if fully set forth
5 herein.

6 290. Plaintiffs assert this cause of action against Defendants for violations of California
7 Business and Professions Code § 17500, *et seq.*, regarding untrue advertising.

8 291. Defendant sold Purchased Products and Substantially Similar Products in California
9 and throughout the United States during the Class Period.

10 292. Defendant engaged in a scheme of offering Defendant's Purchased Products and
11 Substantially Similar Products for sale to Plaintiff and the Class by way of product packaging and
12 labeling, and other promotional materials.

13 293. These materials misrepresented or omitted the true contents and nature of
14 Defendant's Purchased Products and Substantially Similar Products.

15 294. Defendants' advertisements and inducements were made in California and
16 throughout the United States and come within the definition of advertising contained in Business
17 and Professions Code §17500, *et seq.* where the product packaging, labeling, and promotional
18 materials were intended as inducements to purchase Defendant's Purchased Products and
19 Substantially Similar Products, and are statements disseminated by Defendant to Plaintiffs and the
20 Class.

21 295. Defendant knew, or in the exercise of reasonable care, should have known, that
22 these statements were untrue.

23 296. In furtherance of its plan and scheme, Defendant prepared and distributed in
24 California and nationwide via product packaging and labeling, and other promotional materials,
25 statements that falsely advertise the composition of Defendant's Purchased Products and
26 Substantially Similar Products, and falsely misrepresented the nature of those products.

27 297. Purchasers like Plaintiffs and the Class were the intended targets of such
28 representations and would reasonably be deceived by Defendant's materials.

1 298. Defendant's conduct in disseminating untrue advertising throughout California
2 deceived Plaintiffs and members of the Class by obfuscating the contents, nature and quality of
3 Defendant's Purchased Products and Substantially Similar Products in violation of the "untrue
4 prong" of California Business and Professions Code § 17500.

5 299. As a result of Defendant's violations of the "untrue prong" of California Business
6 and Professions Code § 17500, *et seq.*, Defendant has been unjustly enriched at the expense of
7 Plaintiffs and the Class. Misbranded products cannot be legally sold or held and had no economic
8 value and are legally worthless.

9 300. Plaintiffs and the Class paid a premium price for the Purchased Products and
10 Substantially Similar Products.

11 301. Plaintiffs and the Class, pursuant to Business and Professions Code § 17535, are
12 entitled to an order enjoining such future conduct by Defendant, and such other orders and
13 judgments which may be necessary to disgorge Defendant's ill-gotten gains and restore any money
14 paid for Defendant's Purchased Products and Substantially Similar Products by Plaintiff and the
15 Class.

16 **SIXTH CAUSE OF ACTION**
17 **Consumer Legal Remedies Act, Cal. Civ. Code §1750, et seq.**

18 302. Plaintiffs repeat and reallege each of the above allegations as if fully set forth
19 herein.

20 303. This cause of action is brought pursuant to the CLRA.

21 304. On October 3, 2013, Plaintiffs' counsel served Defendant with notice of
22 Defendant's violations of the CLRA. As authorized by Defendant's counsel, Plaintiffs' counsel
23 served Defendant by certified mail, return receipt requested, and email.

24 305. This notice enclosed a copy of the First Amended Complaint filed in the herein
25 action and incorporated and adopted the contents of that pleading, including specific reference to
26 and identification of all Purchased Products and Substantially Similar Products.

27 306. Defendant failed to provide appropriate relief for its violations of the CLRA within
28 30 days of its receipt of the CLRA demand notice.

1 307. Defendant's violations of the CLRA were and are willful, oppressive and
2 fraudulent, thus supporting an award of punitive damages.

3 308. Plaintiffs and the Class are entitled to actual and punitive damages against
4 Defendant for its violations of the CLRA.

5 309. In addition, pursuant to Cal. Civ. Code § 1782(a)(2), Plaintiffs and the Class are
6 entitled to an order enjoining the above-described acts and practices, providing restitution to
7 Plaintiffs and the Class, ordering payment of costs and attorneys' fees, and any other relief deemed
8 appropriate and proper by the Court pursuant to Cal. Civ. Code § 1780.

9 310. Defendant's actions, representations and conduct have violated, and continue to
10 violate the CLRA, because they extend to transactions that are intended to result, or which have
11 resulted, in the sale of goods or services to consumers.

12 311. Defendant sold Purchased Products and Substantially Similar Products in California
13 and the United States during the Class Period.

14 312. Plaintiffs and members of the Class are "consumers" as that term is defined by the
15 CLRA in Cal. Civ. Code §1761(d).

16 313. Defendant's Purchased Products and Substantially Similar Products were and are
17 "goods" within the meaning of Cal. Civ. Code §1761(a).

18 314. By engaging in the conduct set forth herein, Defendant violated and continues to
19 violate Section 1770(a)(5) of the CLRA because Defendant's conduct constitutes unfair methods
20 of competition and unfair or fraudulent acts or practices because it misrepresents the particular
21 ingredients, characteristics, uses, benefits and quantities of the goods.

22 315. By engaging in the conduct set forth herein, Defendant violated and continues to
23 violate Section 1770(a)(7) of the CLRA because Defendant's conduct constitutes unfair methods
24 of competition and unfair or fraudulent acts or practices because it misrepresents the particular
25 standard, quality, or grade of its goods.

26 316. By engaging in the conduct set forth herein, Defendants violated and continue to
27 violate Section 1770(a)(9) of the CLRA because Defendant's conduct constitutes unfair methods
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1 of competition and unfair or fraudulent acts or practices where it advertises goods with the intent
2 not to sell the goods as advertised.

3 317. By engaging in the conduct set forth herein, Defendant has violated and continues
4 to violate Section 1770(a)(16) of the CLRA because Defendant's conduct constitutes unfair
5 methods of competition and unfair or fraudulent acts or practices because it falsely represents that
6 a subject of a transaction has been supplied in accordance with a previous representation.

7 318. Plaintiffs request that the Court enjoin Defendant from continuing to employ the
8 unlawful methods, acts and practices alleged herein pursuant to Cal. Civ. Code § 1780(a)(2). If
9 Defendants are not restrained from engaging in these practices in the future, Plaintiffs and the
10 Class will continue to suffer harm.

11 319. Defendant has failed to provide appropriate relief for its violations of the CLRA
12 within 30 days of its receipt of the CLRA demand notice. Accordingly, pursuant to Sections 1780
13 and 1782(b) of the CLRA, Plaintiffs are entitled to recover actual damages, punitive damages,
14 attorneys' fees and costs, and any other relief the Court deems proper.

15 320. The violations of the CLRA by Defendant were willful, oppressive and fraudulent,
16 thus supporting an award of punitive damages.

17 321. Plaintiffs and the Class will be entitled to actual and punitive damages against
18 Defendant for its violations of the CLRA. In addition, pursuant to Cal. Civ. Code § 1782(a)(2),
19 Plaintiffs and the Class will be entitled to an order enjoining the above-described acts and
20 practices, providing restitution to Plaintiff and the Class, ordering payment of costs and attorneys'
21 fees, and any other relief deemed appropriate and proper by the Court pursuant to Cal. Civ. Code §
22 1780.

23 **JURY DEMAND**

24 Plaintiffs hereby demand a trial by jury of their claims.

25 **PRAYER FOR RELIEF**

26 WHEREFORE, Plaintiffs, individually and on behalf of all others similarly situated, and on
27 behalf of the general public, pray for judgment against Defendant as follows:
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1 A. An order certifying this case as a class action and appointing Plaintiffs and
2 their counsel to represent the Class;

3 B. An order awarding, as appropriate, damages, restitution, and disgorgement
4 to Plaintiffs and the Class for all causes of action;

5 C. An order requiring Defendant to immediately cease and desist from selling
6 their Purchased Products and Substantially Similar Products listed in violation of law; enjoining
7 Defendant from continuing to market, advertise, distribute, and sell these products in the unlawful
8 manner described herein; and ordering Defendant to engage in corrective action;

9 D. All remedies available pursuant to Cal. Civ. Code § 1780;

10 E. An order awarding attorneys' fees and costs;

11 F. An order awarding punitive damages;

12 G. An order awarding pre-and post-judgment interest; and

13 H. An order providing such further relief as this Court deems just and proper.

14 Dated: November 4, 2013

15 Respectfully submitted,

16 /s/ Ben F. Pierce Gore

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